

# ZIP Home Loan

This Target Market Determination (TMD) has been prepared in accordance with the Treasury Laws Amendment (Design and Distribution Obligations and Product Intervention Powers) Act 2019 (Cth) and associated Regulations.

TMD's are designed to assist issuers to ensure that the financial products they issue are likely to be consistent with the likely objectives, financial situation and needs of the consumers for whom they are intended (the target market) and to assist distributors to ensure that financial products are distributed to the target market.

This document does not provide a complete description of all product features, fees, or terms of the product. Consumers acquiring this product should carefully read the 'Loan Contract Terms and Conditions' before deciding whether to proceed with the product.

This TMD is general in nature and should not be construed as financial advice. Consumers should obtain independent advice prior to acquiring the product to ensure that it is appropriate for their particular objectives, financial situation and needs.

<b>Product</b>	<b>Firstmac ZIP Home Loan</b>
<b>Product Description</b>	A variable rate home loan for owner occupiers with no ongoing fees and a ZIP Facility with a \$5,000 interest-free limit and Visa Debit card.
<b>Issuer</b>	Firstmac Limited ABN 59 094 145 963 Australian Financial Services and Australian Credit Licence 290600
<b>Effective date</b>	22 May 2025
<b>Target Market</b>	
<b>Needs and objectives</b>	A consumer who wants a home loan for: <ul style="list-style-type: none"><li>• the purchase of a home to occupy;</li><li>• the refinance of an existing home loan.</li></ul>
<b>Key Product Attributes</b>	<ul style="list-style-type: none"><li>• A variable rate home loan where the rate can change at any time during the loan term.</li><li>• Available for owner occupied.</li><li>• Minimum loan amount of \$250,000.</li><li>• Maximum loan amount of \$2 million.</li><li>• Principal and interest repayments.</li><li>• Weekly, fortnightly or monthly principal and interest repayment options.</li><li>• Flexibility to make unlimited additional payments.</li><li>• Ability to redraw extra payments made over the minimum amount.</li><li>• ZIP Facility feature with a \$5,000 limit.</li><li>• Maximum Loan to Value Ratio (LVR) of 90%.</li><li>• A minimum term of 15 years.</li><li>• A maximum term of 30 years.</li><li>• Fees and charges include:<ul style="list-style-type: none"><li>- Settlement Fee;</li><li>- Government Fees;</li><li>- Discharge Fees; and</li><li>- Other fees and charges may apply as set out in the loan contract.</li></ul></li></ul>
<b>Target Market for ZIP Facility feature</b>	<ul style="list-style-type: none"><li>• This loan feature is appropriate to the target market that may want a Visa debit card with an interest-free \$5,000 limit, where the \$5,000 limit makes up part of the total loan limit (refer to Visa Debit Card TMD).</li></ul>
<b>Key Eligibility</b>	<ul style="list-style-type: none"><li>• Consumers over 18 years or older at the time of application.</li><li>• Residency:<ul style="list-style-type: none"><li>- Australian Citizens or Australian Permanent Residents that are residing in Australia on a working visa that is acceptable as determined by our internal criteria.</li></ul></li><li>• Ongoing and stable employment.</li><li>• An acceptable credit rating.</li><li>• Meet credit and eligibility criteria including the ability to demonstrate a capacity to repay the loan over a period of time.</li><li>• Predominantly for personal use.</li><li>• Own or purchasing an eligible property to use as security for the loan.</li></ul>

<b>Classes of consumers for whom the product may not be suitable</b>	<p>This product is unlikely to meet the needs, objectives and financial situation of consumers who:</p> <ul style="list-style-type: none"> <li>• Require a fixed rate loan.</li> <li>• Require a loan wholly or predominantly for investment or business purposes.</li> <li>• Do not meet our credit or eligibility criteria.</li> <li>• Cannot demonstrate their capacity to repay the loan over the proposed term.</li> <li>• Do not have ongoing income or employment.</li> <li>• Require a loan greater than \$2 million.</li> <li>• Require a loan term greater than 30 years.</li> <li>• Require a loan with Loan to Value Ratio (LVR) greater than 90%.</li> </ul>
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<b>Distribution Channels</b>	<p>This product is distributed by</p> <ul style="list-style-type: none"> <li>• <b>Third Party Channel</b> - accredited and licensed aggregators/broker partners;</li> <li>• <b>Direct Channel</b> - internal sales staff.</li> </ul>
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<b>Restrictions on distribution</b>	<p>This product should not be distributed to consumers who do not meet the credit requirements for this loan.</p>
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### TMD Reviews

<b>Initial Review</b>	12 months from the initial effective date of the TMD.
<b>Periodic Reviews</b>	Every 12 months from the first review date.
<b>Review triggers</b>	<p>The events that may suggest that the TMD is no longer appropriate, that may result in an earlier review of the TMD include:</p> <ul style="list-style-type: none"> <li>• Significant changes in metrics that are significantly inconsistent with the intended product performance including: <ul style="list-style-type: none"> <li>- Significant increase in complaints;</li> <li>- Significant or unexpected declined applications or customers in default or hardship when measured against internal metrics and Design and Distribution Policy;.</li> </ul> </li> <li>• Material changes to the product such as changes to: <ul style="list-style-type: none"> <li>- Key attributes or features;</li> <li>- The terms and conditions;</li> <li>- Changes to the fees.</li> </ul> </li> <li>• Material changes from regulatory requirements; Credit criteria;</li> <li>• External events such as media coverage or Regulatory feedback that suggest that the target market for the product might not be appropriate;</li> <li>• Significant dealing of the product to consumers outside the target market occurs;</li> <li>• Credit criteria;</li> <li>• Distribution channels; or</li> <li>• Distribution conditions deemed to be inadequate.</li> <li>• If a significant dealing of the product to consumers outside the target market occurs.</li> <li>• A notification from ASIC requiring the immediate stop of the product.</li> </ul>

Where a review trigger has occurred, this TMD will be reviewed within 10 business days  
Reporting should be directed to [customercare@firstmac.com.au](mailto:customercare@firstmac.com.au).

### Reporting

<b>Distribution information reporting requirements</b>	<p>Distributors must provide Firstmac Limited with the following information:</p> <ul style="list-style-type: none"> <li>• Complaints: the details of any complaint received, as well as the number of complaints received in each quarter.</li> <li>• Significant dealings: Any dealings in the product which is not consistent with the TMD. This information must be provided as soon as practicable, and in any case within 10 business days after becoming aware.</li> </ul>
<b>Appropriateness Statement</b>	<p>Firstmac has designed this product, including its key attributes so that it is likely to be consistent with the objectives, financial situation and needs of consumers in the target market.</p>